

QXpress Version 5.0

How to setup Remote Data Services (RDS)

Description:

This article will show you how to synchronize QXpress with a QuickBooks installation on your local network. Using this article, you will be able to connect QXpress to QuickBooks, without even having QuickBooks installed on the same computer.

Summary:

Resolution:

What you need before you begin:

1. You need to have purchased one QXpress license for each computer you want to use QXpress on. For more information on additional licenses, please contact Alocet Sales at 1-877-529-6659.
2. You need to have QuickBooks installed on at least one computer on your local network.

PART A:

On the computer that has QuickBooks installed, please follow the directions exactly as they are listed below.

1. In QXpress, click **Help > About**, and take note of your version number.
If your version of QXpress is version 4.0.132 or lower, do the following:
Click **Help > Check For New Updates** and bring your version up to date.
2. Open Internet Explorer.
3. Click **Tools > Windows Update**. Make sure you have all the critical updates and the recommended Windows update. If you do not have these Windows updates, please follow the directions provided in the Windows Update page to install them.
4. Restart the computer.
5. Click **Start > All Programs > Accessories > Command Prompt**.
6. Type ipconfig /all. Please take note of the (i) IP address and (ii) the host name listed.
For example:
host name = servercomp1
IP Address = 192.168.0.2
7. Close the Command Prompt window or type exit
8. Make sure that the QuickBooks and QXpress database reside in a shared folder. Click on the link below to learn more about creating a share folder.
www.alocet.net/t.cfm?i=26
9. Open your QuickBooks company database from the shared folder
10. In QuickBooks, click **File > Switch to Multi-user mode**.
11. Download and install www.alocet.net/downloads/rds/rdsserver.exe. Leave all the default settings when installing the RDSServer.exe.
12. The QuickBooks Remote Data Sharing Server - Setup will appear. Create a RDS login and password and click **Ok**. Be sure to take note of this login and password so that you do not forget it.
13. Click **Start**. This will start the server.
14. If the server doesn't automatically start, click **Start > All Programs > QuickBooks > Remote data sharing Server**.
15. The QuickBooks Remote Data Sharing Server – Console will appear. Click **Start**.

PART B:

On the client computers that only has QXpress installed.

1. In QXpress, go to **Help > About**, and take note of your version number.
If your version of QXpress is version 4.0.132 or lower, do the following:
Click **Help > Check For New Updates** and bring your version up to date. Close QXpress when it is finished updating.
2. Open Internet Explorer.

3. Click **Tools > Windows Update**. Make sure you have all the critical updates and the recommended Windows updates. If you do not have these Windows updates, please follow the directions provided in the Windows Update page to install them.

4. Restart your computer.

5. Click **Start > Run**.

6. Type C:\Windows\System32\drivers\etc and click OK.

Please note: This location is for the Windows XP operating system. This location may change depending on the operating system used.

7. Right click the hosts file and left click open. Select the option to select the program from a list. Select Notepad and click OK. Input your server computer ip address along with the host name (that you wrote down in step 6 of Part A).

For example:

```
192.168.0.2      servercomp1
```

8. Click **File > Exit**. Click **Yes** to confirm the changes.

9. Please download and install www.alocet.net/downloads/rds/rds21client.exe. Leave all the default settings when installing the RDS21Client.exe.

Click **Next**.

Click **Install**.

Click **Finish**.

10. The QuickBooks Remote Data Sharing Client – Setup will appear. Click **Find Server**.

Make sure it is the name and port of the Server.

Click **OK**.

Click **OK**.

11. Download and install www.alocet.net/downloads/mdac_typ28.exe. Leave all the default settings when installing mdac_typ28.exe.12. Restart the computer.

13. Open QXpress. Connect to the QXpress database that is located in the shared folder on the network.

Click **File > Open other database**.

Browse to your shared folder, select your QXpress database and click **Open**.

Click **Start**.

Make sure you select the correct version of QuickBooks.

Click **Browse**.

Navigate to your shared folder, select your QuickBooks database and click **Open**.

Click **Start**.

Click **Get new QB Data**.

14. Click **Yes** to proceed.

15. The QuickBooks Remote Data Sharing Client – Application Registration screen will appear. Type in the RDS username and password and click **Yes, Always** (that you wrote down in step 12 of Part A).

QXpress should now connect to QuickBooks and begin getting QB data.

If this process is successful, you should be able to not only Get new QB Data, but also synchronize QXpress and QuickBooks together in all other areas, such as adding or editing QuickBooks customers, adding QuickBooks items, posting invoices and services times.

Notes:

This article is designed for advanced computer users.

If these directions do not work, please follow the instructions over again.

Outside of this article, Alocet **does not** provide technical support on using RDS, as both the RDSServer and the RDS21Client are products created by Intuit, the makers of QuickBooks. When *Getting new QB data* from a location on the network, this process may be considerably slow.

One person can only be logged in and *Getting new QB data* at a time.